

Start Your Family Tree with familysearch.org



Contents

Welcome to Family History
Lesson one - Getting Started
Lesson three - Enter Your Information
Lesson four - Enter Parents and Additional Generations11
Lesson five - Enter a Spouse14
Lesson six - Enter a Child15
Lesson seven - Editing birth and death information17
Lesson eight - Editing a Marriage Event
Lesson nine - Correcting a child's relationship to their parent19
Appendix - Forgotten FamilySearch password or username20

Welcome to Family History

The Church of Jesus Christ of Latter-day Saints emphasizes the importance of family relationships. We believe that families can be united in the most sacred of all human relationships – as husband and wife and as parents and children – in a way not limited by death.

Eternal Life Through the Atonement of Jesus Christ is Offered to All

Our Father in Heaven provides the opportunity for each of His children to continue sacred family relationships after this life.

For that purpose:

God sent His Son to teach us how to return to Him and receive eternal life.

All will be resurrected through the Atonement of Jesus Christ.

Eternal life will be given to all who accept His teachings, obey His commandments, and receive the necessary ordinances through the priesthood.

Those who do not hear the Saviour's teachings on earth will have the opportunity to do so after this life.

Those who accept the Saviour's teachings after this life need the earthly ordinances of baptism and eternal marriage (see John 3:5; 1 Corinthians 15:29).

Members of The Church of Jesus Christ of Latter-day Saints identify their ancestors to ensure that the essential ordinances are performed in their behalf in sacred temples.

Ancestors for whom the ordinances are performed are free to choose whether they accept these ordinances.



"Every human being who comes to this earth is the product of generations of parents. We have a natural yearning to connect with our ancestors. This desire dwells in our hearts, regardless of age... When our hearts turn to our ancestors, something changes inside us. We feel part of something greater than ourselves.

"While temple and family history work has the power to bless those beyond the veil, it has an equal power to bless the living. It has a refining influence on those who are engaged in it."

Apostolic Blessings for Those Who Participate in Family History

"...as we participate in family history and temple work today, we also lay claim to 'healing' blessings promised by prophets and apostles. These blessings are also breathtakingly amazing because of their scope, specificity, and consequence in mortality. This long list includes these blessings:

- Increased understanding of the Savior and His atoning sacrifice;
- Increased influence of the Holy Ghost to feel strength and direction for our own lives;
- Increased faith, so that conversion to the Savior becomes deep and abiding;
- Increased ability and motivation to learn and repent because of an understanding of who we are, where we come from, and a clearer vision of where we are going;
- Increased refining, sanctifying, and moderating influences in our hearts;
- Increased joy through an increased ability to feel the love of the Lord;
- Increased family blessings, no matter our current, past, or future family situation or how imperfect our family tree may be;
- Increased love and appreciation for ancestors and living relatives, so we no longer feel alone;
- Increased power to discern that which needs healing and thus, with the Lord's help, serve others;
- Increased protection from temptations and the intensifying influence of the adversary; and
- Increased assistance to mend troubled, broken, or anxious hearts and make the wounded whole."



Dale G. Renlund Quorum of the Twelve Apostles The Church of Jesus Christ of Latter-day Saints

Lesson one - Getting Started

On the following pages are two forms to gather and collect information on your family. Similar forms are found in "My Family: Stories That Bring Us Together" booklet. Use the My Family booklet where possible to gather your information.

Talk to your family members and gather the details of their lives-especially the older people in your family and others in your town or village. It is important to get this information while they are still living.

An old African Proverb says:

"When an old man dies, it's as if a library burns down."

Form 1

Begin by adding your parents, yourself and siblings.

Form 2

Talk with your parents, aunts, uncles, cousins, and grandparents about your family stories. Gather any photos or documents you and your relatives may already have.

Complete as much information as requested on Form 2.

This will include yourself, parents, grandparents, and great-grandparents, completing your four generation chart.

After gathering your family's information requested onto the form, consider entering it online at **FamilySearch.org**, where it will be preserved for future generations. If you are using a mobile device, visit **lite.fs.org** for a better experience on mobile networks. This will be the beginning of building your Family Tree.

Guidelines:

Write the entire name of each person, using the birth surname for each man and woman. Capitalize the first character of all names and places.

Write the gender as **M** (male) or **F** (female).

Write dates as day-month-year, with the month written out (**12 September 2001**). If an exact date is not known, estimate using the word "About" (**About 1973**).

Enter places from the smalest to the largest unit- village, town, province, country-with commas between (**Parktown, Johannesburg, Gauteng, South Africa**). Include as much as you can discover, but at least the country name, if known.

Next Steps:

Now that you have gathered stories and information about your family and completed as much as possible of your Family Tree, you should:

Build

Start building your family tree on **FamilySearch.org**. (For a better experience on a mobile device, visit **lite.fs.org**.)

If you need help or want to find a family history center near you, click the ② at the top of the **familysearch.org** page.

Keep Going!

Find information and stories for more family members, and help others do the same.

Lesson two - Create an Account

If you already have a church account, skip to page 8, **Lesson three**.

- 1. Go to www.familysearch.org
- 2. Click **Create Account** (upper right in the FamilySearch screen)



- 3. Enter **First Name** and **Last Name** in the correct boxes
- 4. Enter **Birth Date** (Month, Day, Year) by using the dropdown arrows.
- 5. Select Gender
- If you are <u>not</u> a member of The Church of Jesus Christ of Latter-day Saints, do <u>not</u> tick the box. Click continue and go to step 9 on page 8..

If you <u>are</u> a member of The Church of Jesus Christ of Latter-day Saints, **Tick** the next box.

7. Click continue



8. Enter your **Membership Record Number.** Click **Continue**.



The Membership Record Number and birthday must match the records of the church. If it does not accept what you have entered, check with your ward/ branch clerk to verify your membership number and birthday on the church records. (Your Membership Record Number can also be found on your temple recommend.) **Do not click on "I cannot find my Church record number."** As a member of the church, it is important to only create one account and you need to use your membership number.

COONT

Lesson three - Enter Your Information

1. Go to www.familysearch.org. Click Sign In.



2. Enter your **username** and **password**. Click **Sign In**.

Find help to recover an account or password on Page 20 in the Appendix.



3. Click Family Tree.



4. In the drop down menu, click Person.



- Overview Tree Person Recents Find Following My Contributions Your Name Deceased • LYZG-CSZ Details Time Line Sources (2) Collaborate 🕕 Memories 0 Ordinances 🔒 Life Sketch Vitals Detail View Name • 0 Sources • Edit Your Name Sex • 0 Sources • Edit Female Birth + Add Christening + Add Death • 0 Sources • Edit Deceased Burial + Add
- The Person Page appears.
 Below Your Name is the Vitals Section.
 Click Edit next to name to edit your name.
- 6. Click **Edit** or **Add** next to **Sex** to add that information.
- 7. Click **Edit** or **Add** below or next to birth to include that information.

8. The Add Birth prompt appears. **Type** in your birthdate.

The "calendar icon" followed by a Standardized Date is offered. If this is your correct birthdate, **Click** on it.

[The little "calendar icon" resembles a birthday cake.]

Add Birth

(
	ate of Birth 👔
l	19 Dec 1956
	19 Dec 1956
	in 19 December 1956
R	eason This Information Is Correct:
	· · · · · · · · · · · · · · · · · · ·
	2000
	Save Cancel
	ld Birth
	ate of Birth 👔
	19 Dec 1956
S	✓ Standardized Date itandardized Event Date 🔒
ſ	in 19 December 1956 ▼
	lirthplace
l l	LUS Aligeles,
	Los Angeles,
	 Los Angeles, Los Angeles, California, United States Major City, 1850–Precent
	Colony
	• Los Ángeles, Champerico, Retalhuleu, Guatemala
	Save Cancel
B	irthplace 👔
	Los Angeles,
s	✓ Standardized Place itandardized Event Place 👔
۱ſ	 Los Angeles, Los Angeles, California, United States
R	Leason This Information Is Correct:

9. **Type** in your Birthplace.

The "dropped pin icons" followed by Standardized places are offered. **Click** the correct place.

10. Below the Standardized Birthplace the "Reason This Information Is Correct" prompt appears. Up to 2000 characters of information may be entered into this prompt. **Type** the proof as to why your information is correct. Then click **Save.**

Save

Cancel

Lesson four - Enter Parents and Additional Generations

1. From your Person Page, **Scroll** down to **Family Members**.

- 2. **Click the arrowhead** next to Family Members to open the drop down menu.
- 3. To add a parent, select **Add Parent**.

 The Add Parents search page appears. *Input* all the information available. Click Next.

Name • 0 Sources • Edit				
Joy Peck				
Sex • 0 Sources • Edit				
Living Person				~
LIIE SKEICH				
▼ Vitals				
Detail View				
Name • 0 Sources • Edit				
Joy Peck				
Sex • 0 Sources • Edit Female				
Birth • 0 Sources • Edit				
19 Dec 1956				
V Los Angeles, Los Angeles, C	alifornia, Un	ited States	5	
Christening Add				
Death a Edit				
Living				
Burial				
+ Add				
Other Information				
Family Members				
		_		
Family Members				
Spouses and Children			Parents and Siblings	
Show All 🕂 Add Spouse				
,			Show All 🕂 Add Parent	
Add Spouse			Show All 🚹 Add Parent	
Add Spouse			Show All 🚹 Add Parent	
Add Spouse Joy Peck JOSE Living a RM0// CED			Show All 🕂 Add Parent	
Add Spouse Joy Peck 1956-Living • BM9K-SSP × Children			Show All Add Parent	
Add Spouse Joy Peck 1956-Living • BM9K-SSP V Children			Show All Add Parent	
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father			Show All Add Parent	
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father			Show All Add Parent	
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents			Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck		_	Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP • Children Add Child with an Unknown Father Add Parents • Child: Joy Peck			Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number			Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English			Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names		Last Nat	Show All Add Parent	×
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl		Last Nai Kunz	mes	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl		Last Nai Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP • Children Add Child with an Unknown Father Add Parents • Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex		Last Nai Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Parents • Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex • Male Female U	Inknown	Last Nai Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status	Inknown	Last Nat Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living	Inknown	Last Nau Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living	Inknown	Last Nai Kunz If female	mes , use maiden name.	X Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may	Inknown	Last Nai Kunz If female	mes , use maiden name.	Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t	Inknown already bothat we car	Last Nai Kunz If female	mes , use maiden name.	Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date	Inknown already bo hat we car Birthola	Last Nai Kunz If female	mes , use maiden name.	Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Parents Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 11918	Inknown already by chat we car Birthpla	Last Nai Kunz If female e in Famila do a sea	mes , use maiden name.	Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Parents Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 11918	Inknown already be chat we car Birthpla Difference	Last Nai Kunz If female e in Famila do a sea ce er a place.	mes , use maiden name.	Suffix er at
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 1918 Death Date	Inknown r already bo that we car Birthpla Ent Death P	Last Nat Kunz If female e in Famil n do a sea ce er a place.	mes , use maiden name.	x Suffix
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 1918 Death Date 1993	Inknown already bo that we car Birthpla Ent Death P Ent	Last Nai Kunz If female e in Famil n do a sea ce er a place. lace er a place.	mes , use maiden name.	x Suffix er at
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Child: Joy Peck By Name By ID Number English Child: Joy Peck By Name Child: Joy Peck U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 1918 Death Date 1993	Inknown already bo hat we car Birthpla Ent Death P Ent	Last Nai Kunz If female e in Famil n do a sea ce er a place.	mes , use maiden name.	Suffix er at
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Child: Joy Peck By Name By ID Number English Child: Joy Peck By Name Child: Joy Peck U Status Deceased Living Comparison Child: Child Child: Ch	Inknown already bo hat we car Birthpla Ent Death P Ent	Last Nai Kunz If female e in Famil n do a sea ce er a place. lace er a place.	mes , use maiden name.	Suffix Control of the second s
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date 1993 Additional Find Options Father Mother Husband M	Inknown already be chat we car Birthpla Ent Death P Ent Wife	Last Nai Kunz If female e in Famil n do a sea ce er a place. lace er a place.	mes , use maiden name.	Suffix er at
Add Spouse Joy Peck 1956-Living • BM9K-SSP Children Add Parents Child with an Unknown Father Add Parents Child: Joy Peck By Name By ID Number English Title First Names DeVirl Sex Male Female U Status Deceased Living Your deceased ancestor may least one date and place so t Birth Date Tille 1993 Additional Find Options Father Mother Husband M	Inknown already bo hat we car Birthpla Birthpla Death P Death P Ent Wife	Last Nai Kunz If female e in Famil n do a sea ce er a place.	mes , use maiden name.	× Suffix er at

5. The system will search the database for a person with matching information.

If your parent is deceased and already in the system, you will be offered their information to accept as your parent. Select **Add Match.**

If your parent is living or if they are deceased and not in the system, click **Create Person.** The data you entered will immediately create a new person.

Refine Search fou Entered	Possible Matches Found 1	
DeVirl Kunz Birth 1918 Death 1993 Create Person	DeVirl Alvin Kunz KWCR-TBR Birth 22 June 1918 Bern, Bear Lake, Idaho, United States Death 10 January 1993 Provo, Utah, Utah, United States Spouse Parents	
 If none of these matches are a correct match, select the Create Person button. 	 Virginia Smith Alvin Nephi Kunz 1919-2006 • KWCR-TBT Amy Matilda Kunz 1897-1980 • KWC3-C5C 	
	Add Match	_
If both of your parents are identified in the database as married, Select Couple rather than selecting your father separately.	Add Parents • Child: Joy Peck Back to Results Select Couple • Virginia Smith 1919-2006 • KWCR-TBT Select Couple	
Click on your parent to access their Summary card.	 Family Members Spouses and Children Show All Add Spouse 	
	Image: Add Spouse Image: 7 May 1941 Image: 7 May 1941 Image: 7 May 1941	R

8. From the Summary card, click on **Person** or their **Name** to access their Person Page.

 From their Person Page, scroll down to the Family Members Section to Add Parent.

10. Repeat steps 4-9 to add grandparents and additional generations.



Hide All + Add Parent

Show All 🕂 Add Spouse

DeVirl Alvin Kunz 1918–1993 • KWCR-TBR Marriage: 7 May 1941

Lesson five - Enter a Spouse

- 1. From the Person Page, scroll down to **Family Members** Section and select **Add Spouse**.
- The Add Spouse search page appears.
 Add any information available. Click Next.
- 3. The system will search the database for a person with matching information.

If the spouse is deceased and already in the system, you will be offered their information to accept as the Spouse. Select **Add Match.**

If the spouse is not in the system, click **Create Person.** The data you entered will immediately create a new person as the spouse.

4. If the spouse is living, your only option is to click **Create Person.**

5. After the spouse is created, they will appear connected.



Lesson six - Enter a Child

1. From the Person Page, scroll down to Family Members. Below the mother and father, click on Children.

2. The Add Child prompt appears. Click Add Child.

3. The Add Child search page appears. Add any information available. Click Next.

The system will search the database for a person with matching information.



4. If the child is not in the system, click **Create Person.**

Add Child Father: John Smith Mother: Joy Peck	×
Refine Search You Entered	
Chrystal Peck Birth 1979	
Create Person	

1	John Smith	
	No Marriage Events	
	Joy Peck 1956–Deceased • LYZG-CSZ	
^ C	hildren (1)	
	Chrystal Peck	ß
± /	Add Child	

The data you entered will immediately create the child as shown within the circle.

5. To add another child, click **Add Child** and follow steps 3-4 above.

Lesson seven - Editing birth and death information

Overview Tree Person Recents Find Following My Contributions Joy Smith 19 January 1950 - Living • BM92-VPB -C V 1. From the Person view, scroll down to Vitals. Sources 0 Collaborate 🚺 Details Time Line Memories 0 👽 Living Person Living and confidential people are managed in a private space. Only you will be However, anyone could potentially see the photos, documents, and stories that Life Sketch + Add 2. Click the arrowhead next to vitals. Vitals Other Information Family Members Vitals This will open the Vitals section. Detail View Name • 0 Sources • Edit Joy Smith Sex • 0 Sources • Edit Female Birth • 0 Sources • Edit 3. Click Edit next to the information to be edited. 19 janvier 1950 Brazzaville, Congo Christening + Add Death • Edit Living Burial + Add **Edit Birth** Date of Birth 👔 19 janvier 1950 ✓ Standardized Date Standardized Event Date 👔 🛅 19 January 1950 • 4. The Edit Birth screen will appear. Birthplace 👔 Input the corrected information. ♀ Los Angeles, Los Angeles, California, United States ✓ Standardized Place Reason This Information Is Correct: Birth certificate showed correct place. 5. Add a reason the information is correct. 1961 Last Changed: July 27, 2021 by Joy Smith34 See All Changes 6. Click Save. Cancel Save

Lesson eight - Editing a Marriage Event

1. In the **Family Members** Section, click on the **Pencil Icon** located on the right side of the screen between the husband and wife.

The **Couple Relationship** screen will appear.

2. Below Relationship Events, Click Add Event

The **Add Event** screen will appear.

- 3. **Input** the new marriage information.
- 4. Add a reason the information is correct.
- 5. Click Save.

▼ Family Members
Shouses and Children
Show All + Add Spouse
John Smith 1956–Living • BM92-P3V
No Marriage Events
Joy Smith
1950-Living • BM92-VPB
∧ Children (1)
Chrystal Peck
1979-Living • BM92-GWM
Add Child
Add Child with an Unknown Father
Couple Relationship ×
V Private Relationship
Living and confidential people are managed in a private space. Because one or more people are still living or confidential, only you
will be able to see and modify this relationship page.
Husband
- John Smith
■ Remove or Replace
Reason This Information Is Correct
+ Add Reason
Last Changed: 28 July 2021 by Joy Smith34
Wife
Joy Smith
1950-Living • BM92-VPB
Reason This Information Is Correct
Last Changed: 28 July 2021 by Joy Smith34
Relationship Events
Add Event
Relationship Facts
+ Add Fact
Polationship Sources
Relationship Sources
+ Add Source
Relationship Notes
Add a New Note
Add Event
Marriage
Date of Marriage 👔
Enter a date.
Place of Marriage 🚺
Enter a place.
Reason This Information Is Correct:
Save Cancel

Lesson nine - Correcting a child's relationship to their parent

1. From the **Family Members** Section, click on the **Pencil Icon** located to the right of the child's name.

The Parent-Child Relationship screen will appear.

2. Example to Remove or Replace a parent: Click **Remove or Replace** located to the right of the parent's name.

You can **Remove or Replace** a parent. You can **Add a Relationship Type** to a parent (birth, step, adopted, foster, guardian)

3. Choose to either Remove the parent or

search the database for that parent.

If you remove the parent, you will be prompted to provide the **Reason**.

If you replace them, you have the option to add the correct parent's information or

Replace the parent.



This Parent Child R	elationship Will Be Modif	ïed	
Chry 1979-	stal Peck -Living • BM92-GWM		John Smith 1956–Living • BM92-P3V No Marriage Events Joy Smith 1950–Living • BM92-VPB
Last Changed: 28 J	uly 2021 by Joy Smith34 It is recommended that	t you delete relation	ships only when you are confide
Remove Person: Replace Person:	uly 2021 by Joy Smith34 It is recommended that the relationship never of Will change the parent will preserve all of the	t you delete relatior existed or when the child relationship by sources and notes.	ships only when you are confide relationship is a duplicate. y asking for a different person. I
Last Changed: 28 J Remove Person: Replace Person: V I have reviewe	 It is recommended that the relationship never of Will change the parent will preserve all of the ed the relationships, source 	t you delete relation existed or when the child relationship by sources and notes. rces, and notes for t	ships only when you are confide relationship is a duplicate. y asking for a different person. hese individuals

Reason This Information Is Correct

Last Changed: 28 July 2021 by Joy Smith34

+ Add Reason

Appendix - Forgotten FamilySearch password or username

You can recover a forgotten username or reset a forgotten password for your account using whichever option is directly linked to your account:

- Your mobile phone number
- Your email address

Members of The Church of Jesus Christ of Latter-day Saints may be able to use their Church record number as a recovery option.

Steps (website - familysearch.org)

- 1. In the upper right corner of the FamilySearch website, click Sign In.
- 2. Do one of the following, depending on whether you have forgotten your username only, your password only, or both:
 - Username only: Click **username** beneath the Password field.
 - Password only: Click **password** beneath the Password field.
 - Both: Click **username** beneath the Password field. Then, on the next screen, click the checkbox **I do not remember my password**.
- 3. Select a recovery method based on information you provided during registration.
 - **Mobile:** Enter your mobile number. A verification code goes to that number. Enter the verification code into the provided field, and click **Continue**.
 - **Email**: Enter your email address. An email with all of the usernames associated with that email account comes to you. Open the email, and click the username that you want to use.
 - Church Record Number: Enter your birth date and Church record number, and click OK.
- 4. What happens next depends on whether you indicated that you forgot:
 - Username only: The sign-in page reappears, with your username automatically filled in. You can now enter your password, and sign in. Or if you find that you also forgot your password, click password to reset your password.
 - Password only: The option to reset your password appears.
 - Both: The option to reset your password appears. Your username appears on the screen.
- 5. If you need to reset your **password**, do this:
 - Enter a new password.
 - Verify the new password
 - Click Save.

Steps (Family Tree Lite - lite.fs.org)

Go to Family Tree Lite.

If you remember your username, enter it, and click **Sign In**. If you have forgotten your username, you can retrieve it:

Click Forgot Username?

Select a recovery method available for your account.

Mobile: Enter your mobile number. A verification code comes to that number. Enter the verification code into the provided field, and click Continue.

Email: Enter your email address. An email with all of the usernames associated with that email account comes to you. Open the email, and click the username that you want to use.

Church Record Number: Enter your birth date and Church record number, and click Continue.

If you have forgotten your password, you can reset it:

Click Forgot password?

Enter your username. Click **Continue**.

Answer the security questions, and click Submit Answers.

Select either the mobile or email option to recover your password. Click Continue.

A message comes to you with the option to reset your password. Open the message. Click **Reset Password**. Enter and confirm your new password. Click **Reset Password**.